Status: EFFECTIVE Received: 08/31/2021 Effective Date: 09/01/2021

PSC NO: 9 GAS SECTION: 2 LEAF: 1

NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 3

INITIAL EFFECTIVE DATE: 09/01/2021 SUPERSEDING REVISION: 2

ISSUED IN COMPLIANCE WITH ORDER IN CASE NOS. 14-M-0565 AND 20-M-0266 DATED 08/12/21

SERVICE CLASSIFICATION No. 2

STATEWIDE LOW INCOME PROGRAM

A. APPLICABLE TO USE OF SERVICE FOR:

Service under this Rate Schedule shall be available to Customers who are billed by the Company and have received a payment under the Federal Home Energy Assistance Program ("HEAP") during the current or previous HEAP Plan Years. Customers will be enrolled into the program: after the Company receives a HEAP benefit payment on behalf of the customer; when the Customer is identified through the Office of Temporary and Disability Assistance ("OTDA") annual performance measures data file exchange with the Company; when OTDA or a local Department of Social Service notifies the Company that the Customer is a recipient of Direct Voucher/Guarantee, Temporary Assistance to Needy Persons/Families ("TANF") or Safety Net Assistance ("SNA"); or when a Customer self identifies and provides documentation of a HEAP benefit paid to another utility or vendor and not matched through the OTDA data file exchange. Service is further applicable to Customers that provide documentation of proof of their enrollment in the federal Lifeline program or public assistance programs associated with Lifeline (as listed on the tariff SLIP Statement). Service under this rate schedule shall continue subject to available funding or as determined otherwise by the Commission as provided in the Low Income Energy Affordability proceeding in Case 14-M-0565 and as approved in Case 16-G-0257.

B. CHARACTER OF SERVICE:

(1) Customers Purchasing Gas Supply from Company

Continuous, primarily natural gas, minimum B.T.U. content 1,000, normal pressure not less than four inches.

(2) <u>Customers Purchasing Gas Supply from a Marketer</u>

Transportation of customer-owned gas from a Supplier that has met the qualifications of service under SC 19, Supplier Transportation, Balancing and Aggregation Service where the Company is issuing a Utility Consolidated Bill to the customer. Transportation will be on a firm basis from a Company receipt point to the Customer's delivery point.

C. MONTHLY DELIVERY SERVICE RATES:

(1) Base Rates

The rates for this Service Classification are provided in General Information Section 38.A.

(2) Delivery Adjustment Charge

All gas delivered under this Service Classification shall be subject to surcharges, refunds or adjustments as set forth in General Information Section 38.B.(2).

Status: EFFECTIVE Received: 08/31/2021 Effective Date: 09/01/2021

PSC NO: 9 GAS SECTION: 2 LEAF: 1.1

NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 09/01/2021 SUPERSEDING REVISION: ISSUED IN COMPLIANCE WITH ORDER IN CASE NOS. 14-M-0565 AND 20-M-0266 DATED 08/12/21

SERVICE CLASSIFICATION No. 2

STATEWIDE LOW INCOME PROGRAM - Cont'd

(3) Weather Normalization Adjustment

All gas delivered under this Service Classification shall be subject to a refund/surcharge per 100 cubic feet as set forth in General Information Section 36.

Status: EFFECTIVE Received: 08/13/2018 Effective Date: 12/01/2018

PSC NO: 9 GAS SECTION: 2 LEAF: 2

NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 12/01/2018 SUPERSEDING REVISION: 1

ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 14-M-0565 DATED 02/17/17

SERVICE CLASSIFICATION No. 2 (Cont'd)

STATEWIDE LOW INCOME PROGRAM

- Cont'd

D. MONTHLY COST OF GAS:

In addition to the above delivery service charges Customers will pay the Monthly Gas Supply Charges per 100 cubic feet of gas supplied by the Company as explained in General Information Section 19.B.(1).b, plus the Merchant Function Charge as specified in Generation Information Section 46.

E. INCREASE IN RATES WHERE SERVICE IS SUPPLIED:

The rates and charges under this Service Classification including charges specified under Specific Provisions of this Service Classification, Base Rates, Delivery Adjustment Charge, Weather Normalization Adjustment, and Monthly Cost of Gas, shall be increased pursuant to General Information Section 35 to reflect the tax rates applicable within the municipality where the Customer is taking service.

F. MINIMUM CHARGE:

The minimum monthly charge for this Service Classification is provided in General Information Section 38.A.

The minimum charge is subject to exceptions as set forth under General Information Section 3, entitled Mains and Service Lines applicable to this schedule.

G. MONTHLY BILL DISCOUNTS

The Statewide Low Income Program consists of tiered discounts based on the level of need demonstrated by the receipt of a HEAP grant and receipt of HEAP "add-on" benefits, receipt of DSS Direct Voucher/Guarantee governmental assistance, or Non-utility HEAP status per the OTDA annual performance measures data file exchange.

Regular and/or Emergency HEAP Payment or Non-utility HEAP	Tier 1
Regular HEAP Payment plus Vulnerable member add-on	Tier 2.1
Regular HEAP Payment plus Low income (≤ 130% FPL) add-on	Tier 2.2
Regular HEAP Payment plus both add-ons	Tier 3
DSS Direct Voucher/Guarantee	Tier 4

The amount of each tier's credit can be found on the Monthly Statement of Statewide Low Income Program Discounts ("Monthly SLIP Statement"). The Monthly SLIP Statement will be filed on not less than three (3) days' notice. The tiered discounts are reviewed and adjusted annually in accordance with the Commission requirements in Case 14-M-0565 in order to balance program budget limits and benefit levels, and permit reconciliation of actual program costs and rate allowances. The Company applies the monthly discount to only delivery charges such that when the discount exceeds the total delivery charges, the excess credit will be carried over and applied to subsequent bills. Customers shall not receive a refund of any Statewide Low Income Program credit that exceeds the total delivery charge.

Status: EFFECTIVE Received: 08/13/2018 Effective Date: 12/01/2018

PSC NO: 9 GAS SECTION: 2 LEAF: 3

NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 12/01/2018 SUPERSEDING REVISION:

ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 14-M-0565 DATED 02/17/17

SERVICE CLASSIFICATION No. 2 (Cont'd)

STATEWIDE LOW INCOME PROGRAM

- Cont'd

H. TERMS OF PAYMENT:

All bills are due and are subject to a late payment charge in accordance with the provisions under General Information Section 8.E. Payment for gas service may also be made in the manner prescribed under General Information Section 16.

I. AUTOMATIC ENROLLMENT IN BALANCED BILLING PLAN

Customers will be automatically enrolled in the Company's residential Balanced Billing Plan as described in General Information Section II. 16. Customers will be allowed to "opt out" of budget billing by contacting the Company, and in such event will be billed in accordance with the applicable Rate Schedule and any amount owed in the cancelled Balanced Billing Plan shall then become due.

J. SPECIAL PROVISIONS:

Service is subject to pertinent provisions of General Information Section 20.

K. TERM:

Terminable by the Customer on two (2) days' notice to the Company and by the Company in the manner prescribed by law and the Rules and Regulations herein set forth.