

PSC NO: 4 - Steam  
Consolidated Edison Company of New York, Inc.  
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## GENERAL INFORMATION - Continued

### 4. Special Services Performed by the Company for Customers at a Charge

#### 4.1 Special Services at Stipulated Rates

##### 4.1.1 Definitions

The following definitions apply, where specified, to special services performed at stipulated rates:

The term "After Hours" refers to any time other than Business Hours.

The term "Business Hours" refers to the hours of 7:30 a.m. to 3:00 p.m., Monday through Friday, excluding Holidays.

The term "Holidays" refers to the following:

- a. Martin Luther King Jr.'s Birthday, President's Day, Memorial Day, Labor Day, Columbus Day, Thanksgiving, and the day after Thanksgiving; and
- b. New Year's Day, Independence Day, Veterans Day, and Christmas, except that if the date falls on a Saturday, the "holiday" will be considered to be the preceding Friday, and if the date falls on a Sunday, the holiday will be considered to be the following Monday.

##### 4.1.2 Services

Upon the Customer's request, the Company will perform the following special services for a Customer and will charge the Customer at the stipulated rates. A service performed during periods encompassing both Business Hours and After Hours will be charged at the After Hours rate. The charges shown are inclusive of the Percentage Increase in Rates and Charges, unless otherwise specified.

- a. Temporary Disconnection of Service and Reconnection of Such Service

There will be a charge for each temporary disconnection of service and for each reconnection of such service requested by a Customer. The charge will be \$445.00 for a disconnection or reconnection during Business Hours and \$491.00 for a disconnection or reconnection begun or completed After Hours.

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