

PSC NO: 3 - WATER

LEAF: 42

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

(c) the commission or its designee determines that the customer or applicant has the resources available to pay the bill.

(2) If the Company believes that a customer or applicant has the resources available to pay the bill in full or where the Company and customer are unable to agree on a payment agreement covering amounts that exceed the cost of twice the customer's average yearly usage, either party may seek a determination from the commission or its designee, in accordance with the following procedures:

(a) the Company will immediately notify the customer or applicant and the commission or its designee of its position;

(b) the Company will give the customer or applicant written notice summarizing the procedures under this paragraph in clear and understandable language;

(c) the commission or its designee will make a determination without undue delay; and

(d) until such a determination is made by the commission or its designee, the Company will postpone any termination activity, and restore service or provide service if so directed by the commission or its designee, as long as the customer or applicant pays current bills and terms of a payment agreement established by the commission or its designee.

C. Contents of Offer

Residential Customer Payment Agreement

Customer Name:

Service Address:

Phone: Account No.:

Date:

This is an agreement by (customer) to make payments to the Heritage Hills Water Works Corp. for amounts owed. It is also an agreement by the Company that it will provide service to the address listed above as long as you make payments on time.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488