

PSC NO: 3 - WATER

LEAF: 63

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

service is used primarily for his or her residential purposes. The word “customer,” when used alone in the Part, refers only to a residential customer.

(19) A “seasonal, short-term or temporary customer” is a customer who applies for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.

(20) “Tampered equipment” is any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected with authorization after the Company has physically disconnected service.

(21) A “two-family dwelling” is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.

(22) A “utility” is any waterworks corporation, as defined in section 2 of the Public Service Law, having annual gross revenues in excess of two hundred fifty thousand dollars.

(23) “Utility deficiency” is:

- (i) any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of this Title, the Company’s tariff; or
- (ii) the failure of metering equipment to accurately record service, unless a customer’s culpable conduct caused or contributed to such failure.

(24) “The Company” is Heritage Hills Water Works Corporation.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488