

PSC NO: 3 - WATER

LEAF: 4

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

- (b) other billed tariff fees, charges or penalties; and
- (c) a deposit, if requested by the Company, as long as such deposit is in accordance with section 3 of this Part;
 - (ii) fulfill any applicable requirements regarding main extensions and service pipes, and
 - (iii) comply with the Company's tariff, and any applicable state, city or local laws, ordinances or regulations.

(d) The Company will provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in paragraph (a) of this subdivision:

- (i) as soon as reasonably possible, but no later than two business days after the requirements of paragraph (c) of this paragraph are met, or such later time as may be specified by the applicant; or
- (ii) within 24 hours, if required by the commission or its designee.

(e) A customer moving within the service territory of the Company an requesting service within 60 calendar days of the closing of the customer's prior account is eligible to receive service at the new location, in accordance with this section, and such service will be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such customer's prior service had not been terminated for nonpayment at the time of such request.

(2) Service Application

- (a) An application for service may be made either orally or in writing.
- (b) The Company may require an applicant to complete a written application for service only if:
 - (i) service to the preceding customer at the premises to be served was terminated for nonpayment within the prior 12 months or the current account is subject to a final notice of termination;
 - (ii) there is evidence that service has been supplied through tampered equipment;
 - (iii) the meter has recorded usage during a period within the previous 12 months when there was no customer; or
 - (iv) the application is made by a third party for the party who would receive service.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488