

PSC NO: 3 - WATER

LEAF: 16

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

D. (I) Interest on Customer Overpayments

- (1) The Company will provide interest on customer overpayments.
- (2) For purposes of this section, a "customer overpayment" is defined as payment by the customer to the utility in excess of the correct charge for water service supplied to the customer which was caused by erroneous billing by the Company.
- (3) The rate of interest on such payment amounts shall be the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer is billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.
- (4) The provisions of the section shall only apply to refunds returned to customers after August 24, 1992.
- (5) The Company shall not be required to pay interest on customer overpayments that are refunded within thirty (30) days after such overpayment is received by the Company, or are related to estimated bills rendered by the Company in accordance with the provisions of this Tariff.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488