

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

A. DISCONTINUANCE OF SERVICE DUE TO DEFAULT (Cont'd)

(12) Reconnection of Service (Cont'd)

- (b) Where a nonresidential customer's service is disconnected in accordance with Rule 5.A, the Company reserves the right to refuse to furnish service until:
 - (i) The Company receives full payment for the amount of arrears and/or security deposit for which service has been terminated and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
 - (ii) The Company and customer reach agreement on, and sign, a deferred payment agreement for the amounts set forth in (b)(i) above and the customer pays a downpayment if required; or
 - (iii) In the case where service was terminated solely for failure to provide access, the customer allows access and has made reasonable arrangements for future access; or
 - (iv) In the case where service was terminated solely for a violation of the Company's tariff, the Company receives adequate notice and documentation or a field verification that the violation has been corrected provided, however, that the field verification, if required, shall be arranged within two business days of the customer's request or at such later time as may be specified by the customer; or
 - (v) If service was terminated for two or more independent reasons the customer has satisfied all conditions for reconnection; or
 - (vi) The Commission or its designee directs service to be reconnected.

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