

PSC NO: 15 ELECTRICITY LEAF: 163.5  
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 14  
INITIAL EFFECTIVE DATE: 09/01/2021 SUPERSEDING REVISION: 13  
Issued in Compliance with Order in C.14-M-0565 & C. 20-M-0266 dated August 12, 2021

### **36. OTHER CHARGES AND ADJUSTMENTS** (Cont'd)

#### **D. HEAP Bill Credit Program/Low Income Bill Discount Program** (Cont'd)

##### **HEAP Bill Credit Program** (Cont'd)

credit for electric only non-heating customers shall be \$5.50 per month. For customers taking both electric and gas service from the Company, the monthly credits shall be \$23.00 and \$11.00 for heating and non-heating customers respectively.

##### **Low Income Bill Discount Program**

Eligibility and enrollment into this program will be applicable to low income customers receiving HEAP assistance for either their Central Hudson electric and/or gas service or other fuel types. In addition, beginning September 1, 2021 eligibility and enrollment in this program will be applicable to customers who can provide documentation of proof of their enrollment in the federal Lifeline program and/or programs associated with the federal Lifeline program. The low income bill discount monthly credits that will be provided to customers under this program will be filed with the Public Service Commission annually on the Statement of Low Income Bill Discount Monthly Credits (LIC) by November 1 to become effective December 1.

Central Hudson will provide bill discounts by tiered income level beginning with the 2017/2018 HEAP season beginning on or about November 15, 2017.

Customers receiving HEAP assistance for other fuel types for the 2017/2018 HEAP season beginning on or about November 15, 2017 may self-identify into the program by providing Central Hudson with documentation that they are receiving HEAP assistance for another fuel type. Central Hudson will utilize automatic enrollment to the extent lists are provided by the State Office of Temporary and Disability Assistance (OTDA), which Central Hudson can use to identify and automatically enroll customers receiving HEAP assistance for other fuel types beginning with the 2017/2018 HEAP season on or about November 15, 2017.

All customers enrolled in the Low Income Bill Discount Program will receive the applicable discount for 12 consecutive months.

Beginning on or about November 15, 2017, Central Hudson will automatically enroll customers in Levelized Payment Billing (budget billing) as described in General Information Section No. 34. Customers will be able to opt-out of budget billing by contacting the Company.

##### **Reconnection Fees**

For customers participating in the Enhanced Powerful Opportunity Program or the HEAP Bill Credit Program, service reconnection fees will be waived, with a limit of one time per customer. Waivers will be granted in compliance with the funding terms established in the June 26, 2013 Order in Case 12-M-0192. Central Hudson may grant waivers to individual customers more than once during this period, on a case-by-case basis and for good cause shown.

Effective with the 2017/2018 HEAP season, on or about November 15, 2017, service reconnection fees for customers enrolled in the Low Income Bill Discount Program will be waived, subject to a limit of one time per customer in a twelve month period. Central Hudson may grant waivers to individual customers more than once in a twelve month period, on a case-by-case basis for good cause shown.