

PSC NO: 1 GAS LEAF: 63.1  
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 9  
INITIAL EFFECTIVE DATE: 09/01/21 SUPERSEDING REVISION: 7  
STAMPS: Issued in compliance with Order in Case 19-G-0310 dated August 12, 2021

### GENERAL INFORMATION

## II. Rules and Regulations (continued):

### 4.I ESCO-Initiated Suspensions (Continued)

3. Upon the receipt of payments from the customer such that the amount paid by the customer to the ESCO, plus the amounts previously paid to the ESCO, plus any charges paid to the Company for distribution service is equal to or greater than the amount the customer would have paid if both natural gas service and local distribution service had been purchased from the Company on a bundled basis during the period the arrears giving rise to the suspension accrued. This calculation will be performed in the customer information system for each billing period by changing the rate code on the original bill from a transportation rate to a firm rate. The Company will prepare for the ESCO such bill calculation for a charge to the ESCO of \$6.86 for each billing period included in the calculation

### C. Reconnection

Whenever circumstances beyond the Company's control prevent reconnection of gas service within 24 hours of any of the events specified in this section, gas service shall be reconnected within 24 hours after those circumstances cease to exist.

When service is reconnected, a \$74.39 reconnection charge will be assessed to the customer.

## 5 -- Liability of Company

### A. Continuity of Service

- .1 General Interruptions: The Company will endeavor at all times to provide a regular and uninterrupted supply of service, but should it interrupt the supply of service for the purpose of making permanent or temporary repairs, changes or improvements in any part of its system or should the supply service be interrupted or irregular or defective or fail from causes beyond its control or through ordinary negligence of employees, servants or agents the Company will not be liable therefore.
- .2 Emergency Interruptions: The Company may, without liability therefore, interrupt service to any customer or customers in the event an emergency threatening the health or safety of a person, a surrounding area, or the integrity of its system if, in its sole judgment, such action will prevent or alleviate the emergency condition.
- .3 Government Directed Interruptions: The Company may, without liability therefore, interrupt service to any customer or customers if there is a governmental order or directive requiring the Company to do so.
- .4 Interruptions for Failure to Comply with Operational Flow Orders: The Company may interrupt service to any customer that fails to comply with an Operational Flow Order if in its sole judgment such action is necessary to maintain system reliability and will prevent or alleviate an emergency condition.