Received: 08/10/2017 Status: CANCELLED Effective Date: 08/16/2017

PSC NO: 15 ELECTRICITY LEAF: 3.1 COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 08/16/17 SUPERSEDING REVISION:

Issued in Compliance with Order in C. 16-E-0560 dated August 2, 2017

TABLE OF CONTENTS (Cont'd)

UBP - Uniform Business Practices (Cont'd)

Changes in Service Providers Section S	11 3
Customer Inquiries Section	n 6
Distribution Utility Invoices Section	n 7
Disputes Involving Distribution Utilities, ESCOs or Direct Customers Section	n 8
Billing and Payment Processing Section	n 9
Marketing Standards Section	n 10