

PSC No. 5 - WATER**LEAF NO.: 28****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

VI. BILLING, METER READING, NOTIFICATION AND TERMINATION FOR RESIDENTIAL AND NON-RESIDENTIAL GENERAL USE WATER (CONTINUED)

terms and conditions of this tariff, the Company reserves the right to apply its shut-off regulations to the joint service line, except that such action shall not be taken until the innocent customer who is not in violation of the Commission's rules or the terms and conditions of this tariff has been given reasonable opportunity to attach the service pipe leading to his premises to a separately controlled service connection.

L. Voluntary Third Party Notice Prior to Termination of Residential Service

1. The Company will permit a customer to designate a third party to receive copies of all notices regarding termination of service or other credit actions sent to such customer, provided that the designated third party agrees in writing to receive such notices.
2. The Company will inform the third party that the agreement to receive notices does not mean the third party will pay for service provided to the customer.
3. The Company will promptly notify the customer in writing of the third party's refusal or cancellation of the agreement to receive notices.

M. Termination of Service to Entire Multiple Dwellings

1. Required Notices
 - 1.1. The Company will not terminate service to an entire multiple dwelling unless it fulfills all of the following requirements and provides the required written notice to:
 - 1.1.1. the owner of the multiple dwelling or the party to whom the last preceding bill was rendered;
 - 1.1.2. the superintendent or other person in charge of the multiple dwelling, if it can be readily determined that there is such superintendent or other person in charge;
 - 1.1.3. the occupants of each unit;
 - 1.1.4. the local health officer and the director of the Social Services district for the political subdivision in which the multiple dwelling is located;
 - 1.1.5. the mayor if the multiple dwelling is located in a city or village, or if there is none, the manager; or if the multiple dwelling is located in a town, the town supervisor; and
 - 1.1.6. the county executive of the county in which the multiple dwelling is located, or if there is none, the chairperson of the county's legislative body.
 - 1.2. The notice required by this subdivision will be provided in the following manner:
 - 1.2.1. by personally serving it or mailing it to the owner or superintendent,
 - 1.2.2. by mailing it to the occupants and all local officials, and
 - 1.2.3. by posting it in a conspicuous place in the public area of the multiple dwelling.
 - 1.3. The Company will give fifteen (15) calendar days' notice if personally served or posted, and eighteen (18) calendar days' notice if mailed.
 - 1.4. The notice to local officials will be repeated not more than four (4) nor less than two (2) business days before termination.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023