

PSC No. 5 - WATER**LEAF NO.: 48****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

VII. INSTALLATION OF SERVICES (CONTINUED)**2. Duty to Inspect**

- 2.1. The Company will conduct a field inspection as soon as reasonably possible, but no more than 60 calendar days after a reasonable customer request or;
- 2.2. upon receiving a directive by the Public Service Commission or its designee.

N. Cross Connection Control**1. Cross connections of any kind are prohibited.**

- 1.1. The following provisions are intended to implement the Company's general right to protect its water supply from contamination and more specifically, to implement the cross connection control responsibilities imposed on the Company by the Public Health Law and the State Sanitary Code. A cross connection means a physical connection through which a water supply could be contaminated via the intrusion of a contaminant from the customer's premises as a result of backflow. Backflow is a reversal in the normal or intended flow of water because of a differential in pressure that causes the flow of water into the distribution system from any source other than its intended source.

2. Upon determination of the Company or the State Commissioner of Health or, when duly authorized, a local Health Department, that a potential for contamination exists and that a backflow prevention device is required by provisions then in force under the State Sanitary Code or under guidelines issued by the State Commissioner of Health in force at such time, such device will be provided by and installed at the expense of the customer.

- 2.1. The State Sanitary Code essentially provides that in such event, the customer shall submit plans prepared by a professional engineer (or architect) licensed and registered in New York State. Such plans are to be approved by the State Health Department after review by the Company.
- 2.2. The State Sanitary Code also provides that the customer shall have the protective device tested annually at his or her expense.
 - 2.2.1. The customer will be responsible for all plan submissions, maintenance, testing and reporting procedures required for the device in accordance with the State Sanitary Code.

3. The State Health Department Guidelines regarding cross connection control, including a list of typical establishments requiring devices, are available to the customer upon request from the local Health Department. Details of the Company's cross connection program are also available to the customer upon request.**4. If the customer disagrees with a finding for the need for a backflow prevention device, the type of device or the amount of time given to submit plans or to install the device, the customer has the right to appeal to the State Commissioner of Health.**

- 4.1. The customer's appeal shall be submitted to the Company and the State Commissioner of Health within thirty (30) days of the notification of the need for the device.
 - 4.1.1. The determination of such appeal by the State Commissioner of Health shall be conclusive.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023