

PSC No. 5 - WATER**LEAF NO.: 14****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

III. SERVICE - APPLICATION AND DENIAL (CONTINUED)

not the outstanding account for these entities is in the applicant's name, which are in arrears, shall have been paid.

4. Under no circumstances shall sub-metering be permitted.
5. Applications by contractors, builders and others for temporary service will be accepted and temporary water service will be supplied providing it does not interfere with use of water for general purposes. The quantity of water taken for such purposes shall be determined either by meter or by estimate and paid for in accordance with the tariff applicable to Service Classification No. 8. Customers requiring temporary service will reimburse the Company for its expenses in connection with providing the necessary temporary service connections and a deposit specified by the Company may be required.

D. Denial of Application

1. The Company will make reasonable efforts to immediately contact, either by telephone or in person, any applicant whose application is being denied.
2. The Company may not deny an application for service unless a written notice was either delivered personally to the applicant or sent to the applicant's current address or any alternative mailing address provided in the application, within three business days of receipt of the application for service. An application for service not denied within three business days of receipt is considered accepted.

E. Penalty

1. If the Company fails to provide service to a residential applicant within the time required, the Company will pay to the residential applicant \$25.00 per day for each day or portion of a day that service is not supplied, unless the Commission or its designee determines that the Company had good cause for not providing service within the required time.

F. Application Accepted Subject to Existing Main

1. Notwithstanding any customer-side improvements that the applicant may have made, applications will be accepted subject to there being an existing main in a street or right-of-way abutting on the premises to be served, but acceptance shall in no way obligate the Company to extend its mains to serve the premises excepting as hereinafter provided. Customers are solely responsible for construction, installation and payment of all customer-side components of the water service.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023