

PSC No. 5 - WATER**LEAF NO.: 16****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

IV. SERVICE DEPOSITS (CONTINUED)

- 1.1. If a review shows that the deposit held falls short of the amount that the Company may lawfully require by twenty-five percent (25%) percent or more, the Company may require the payment of an additional deposit amount from the customer.
 - 1.2. If a review shows that the deposit held exceeds the amount that the Company may lawfully require by twenty-five percent (25%) percent or more, the Company will return the excess deposit to the customer under Subsection E – Deposit Return.
2. If a request from a customer for downward revision of the deposit is substantiated by the customer's billing history, the Company will return any portion of the deposit that is more than the amount the Company may lawfully require, under Subsection E – Deposit Return.

D. Interest

1. Every deposit earns interest at a rate set annually by the Commission based on the current economic conditions and current charges paid for money borrowed by the Company, taking into account the expenses incurred by the Company in obtaining, handling, returning or crediting the sum deposited.
2. The interest will be paid to the customer when the deposit is returned. If the deposit has been held for twelve (12) consecutive months or more, the interest will be credited to the customer no later than the first bill rendered after the next succeeding first day of October and at the end of each succeeding twelve-month period.

E. Deposit Return

1. The Company will return a deposit or portion of a deposit plus the applicable interest as soon as reasonably possible, but no more than thirty (30) calendar days after:
 - 1.1. the date of the first bill for service rendered after a twelve-month period during which time the customer was not delinquent, provided there is no other basis for the Company to request a deposit under Subsection A of this Section IV;
 - 1.2. the day an account is closed and all bills are paid; or
 - 1.3. a review of the deposit in accordance with Subsection C – Deposit Review shows that deposit reduction is warranted.
2. A deposit or portion of a deposit plus the applicable interest that is subject to return may be credited to the customer's account in the amount of any outstanding charges, and if any balance remains after the Company has credited the customer's account, a refund check will be issued to the customer.

F. Deposits – Other Contracts

1. The Company may also require deposits from customers to guarantee future payments as set forth in lawn sprinkler, main extension, or other forms of contracts which are in a form approved by the Public Service Commission. The interest rates for these deposits will be the same as the interest rates for security deposits and such interest will be credited to the customer as prescribed by Commission rules.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023