

PSC NO: 9 GAS	SECTION: 0	LEAF: 51
NATIONAL FUEL GAS DISTRIBUTION CORPORATION	REVISION: 1	
INITIAL EFFECTIVE DATE: 05/01/2017	SUPERSEDING REVISION: 0	
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17		

## GENERAL INFORMATION (Cont'd)

## II.10.B. – Cont'd

reconnection where the termination was in error, or the customer has filed a complaint with the Commission and has either paid in full the undisputed portion of the bill or has entered into a deferred payment agreement for such amount.

## C. Reconnection Time Requirements

When a residential or non-residential customer's service is disconnected or terminated for nonpayment of bills, the Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any such disconnected or terminated customer not more than 24 hours after the above conditions have been satisfied.

When service has been terminated to a non-residential customer for non-access or for a customer's violation of the Company's tariff, the Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any terminated non-residential customer not more than 24 hours after access is provided (and reasonable arrangements are made for access in the future) or the tariff violation is remedied. Whenever circumstances beyond the Company's control prevent reconnecting of service within 24 hours, service shall be reconnected within 24 hours after those circumstances cease to exist.

Notwithstanding anything to the contrary set forth herein, the Company may require deposits as a condition of service in accordance with the provisions of General Information Section 2. of this tariff.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)