

PSC NO: 220 ELECTRICITY
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: JUNE 1, 2017

LEAF: 88
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

14. DISCONTINUANCE AND COMPLAINT PROCEDURES AND THE WITHOLDING OF SERVICE:
(Continued)

14.8.7 The Company will take all action within its control necessary to resume service of electric delivery and commodity to the Residential Customer if the customer makes full payment of the amount of arrears that were the basis for the termination.

14.8.7.1 A Customer may resume service for an ESCo-initiated suspension of delivery service by paying the lesser amount of combined utility delivery and ESCo commodity charges or bundled utility commodity and delivery service as calculated by the Company coincident with the time period that the Customer is in arrears with the ESCo. If the amount calculated by the Company is less than the amount that the Customer is in arrears with the ESCo for termination, the Customer will still be liable for any difference between the total arrears owed and the payment made to restore service.

14.8. For purposes of the above Rule 14.8 the following terms apply:

14.8.8.1 "Termination" - Refers to ending an ESCo's provision of commodity service.

14.8.8.2 "Suspension" - Refers to a Customer's loss of delivery service at the request of an ESCo.

14.8.8.3 "Discontinuance" – Refers to a Customer's loss of delivery service due to the non-payment of distribution utility charges.

Issued by Kenneth D. Daly, President, Syracuse, NY