Status: CANCELLED Received: 09/21/2018 Effective Date: 10/15/2018

ComNet (USA) LLC Leaf : 5
PSC No.2- Tariff Revision : 0
Effective Date: 10/15/2018 Superseding

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Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries): 1-800-342-3377 for Continental United States or, 1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax

Online:

http://www.dps.ny.gov/complaints.html or,

3. By Mail:

NYS Department of Public Service Office of Consumer Services 3 Empire State Plaza Albany, NY 12223-1350

Cancelled by supplement No. 1 effective 06/25/2022 Issued By: Linda Peng, Secretary

100 N Barranca Street, Suite 910 West Covina, CA 91791