Status: CANCELLED Received: 08/31/2018 Effective Date: 12/31/2018

P.S.C. NO. 3 ELECTRICITY LEAF: 106
ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 5
INITIAL EFFECTIVE DATE: December 31, 2018 SUPERSEDING REVISION: 4

Issued in compliance with Order in Case 14-M-0565 dated 02/17/2017

## **GENERAL INFORMATION**

## 7. METERING AND BILLING (Continued)

## 7.15 LOW INCOME PROGRAM

Commencing December 31, 2018, any electric space heating or any electric non-space heating customer receiving a Home Energy Assistance Program ("HEAP") grant will receive a monthly bill credit based on the Tier applicable to the customer. The Tiers are defined as follows:

Tier 1 is applicable to a customer who has a standard HEAP grant.

Tier 2 is applicable to a customer who has received a standard HEAP grant with one add-on benefit.

Tier 3 is applicable to a customer who has received a standard HEAP grant with two add-on benefits.

Tier 4 is applicable to a customer on whose behalf the Company receives direct voucher payments.

An "add-on benefit", as referenced in the PSC's May 20, 2016 Order Adopting Low Income Program Modifications and Directing Utility Filings in Case 14-M-0565, is an incremental payment that is provided to HEAP recipients if their household income is at or below 130% of the federal poverty level, or if their household contains a vulnerable individual (i.e., household member who is age 60 or older, under age 6, or permanently disabled). A customer can receive two add-on benefits if both of these conditions apply to their household.

The monthly bill credit, excluding applicable taxes, for each Tier is as follows:

Income Level	Electric Heating	Electric Non-Heating
Tier 1	\$35	\$35
Tier 2	\$55	\$55
Tier 3	\$76	\$76
Tier 4	\$57	\$57

In any month, should the monthly bill credit exceed the charges on the customer's bill, then the bill will be reduced to \$0.00 and any remaining credits will be carried over to the following month. The Company will commence posting the monthly bill credits to a customer's account within 60 days of receiving notification from the New York State Office of Temporary Disability Assistance (or its successor) of a customer's receipt of a HEAP grant, including those customers identified the New York State Office of Temporary Disability Assistance (or its successor) as receiving HEAP benefits paid to alternate fuel providers.