

P.S.C. No. 1 – Water  
SUEZ WATER OWEGO-NICHOLS INC.  
Initial Effective Date: August 1, 2018

Leaf No. 16  
Revision: 2  
Superseding Revision: 0

### GENERAL INFORMATION

#### 10. METER AND METER INSTALLATIONS:

##### A. Meters, By Whom Furnished

The Company will furnish, install and maintain meters and meter couplings but the Customer shall install on his premises the necessary piping, fittings, valves and pipe couplings to receive the meter. The Company will maintain meters as stated insofar as ordinary wear and tear is concerned, but in case of damage by freezing, hot water or external damage, the Customer will be held responsible for the cost of the repairs. The Company recommends the installation of suitable equipment properly located and installed, to prevent back flow of hot water which may cause damage to the meter, or other damage to the Customer's plumbing.

##### B. Location and Reading of Meters

The Customer shall provide a place acceptable to the Company, for the location of the meter. Meters shall be accessible for inspection and reading by the Company's authorized representative, at any reasonable hour.

##### C. The Company reserves the right to remove and test any meter at any time and to substitute another meter in its place.

#### 11. METER TESTS AND TEST FEES:

##### A. Testing of Meters

The Company will test its meters periodically in accordance with the current rules of the Public Service Commission. In case of a disputed account involving the accuracy of a meter the Company will test the meter, upon the request of the Customer. A fee payable in advance of the test is required, as specified in Leaf No. 51, Miscellaneous Service Fees.

If the Customer or his authorized representative witnesses the removal of the meter and its test, the above fees will be waived. In the event that the meter is found to over-register in excess of 4% at any flow within the normal test flow limits, the fee will be returned to the Customer, otherwise it will be retained. Adjustments in bills for over-registration of the meter will be made in accordance with the current rules of the Public Service Commission.

#### 12. METER READING AND ESTIMATED BILLS - RESIDENTIAL ACCOUNTS

##### A. An attempt to obtain a reading from either the meter or from a remote registration device requires that a meter reader follow routine reading procedures. The Company will attempt to obtain an actual read from every metered account on a regular basis.