

P.S.C. NO. 3 ELECTRICITY
ORANGE AND ROCKLAND UTILITIES, INC.
INITIAL EFFECTIVE DATE: February 25, 2018

LEAF: 139
REVISION: 4
SUPERSEDING REVISION: 3

GENERAL INFORMATION

11. REFUSAL OR DISCONTINUANCE OF SERVICE (Continued)

11.14 RESTORATION OF SERVICE (Continued)

- (C) A reconnection charge of \$27.00 shall apply when the above conditions are satisfied and the customer specifies service is to be re-established during normal business hours regardless of the time that service is actually re-established. For purposes of this section, normal business hours are 8:00 a.m. to 4:00 p.m., local time, Monday through Friday, excluding holidays. A reconnection charge of \$41.00 shall apply when the customer specifies that service is to be re-established during other than normal business hours.
- (D) Commencing with the twelve month period January 1, 2019 through December 31, 2019, and in each subsequent twelve month period, the Company will waive the reconnection charge one time for any customer who is enrolled in the Company's low income program, subject to the following conditions:
- (1) No waiver shall be granted once the Company has waived \$40,000 in reconnection charges during such a twelve month period; and
 - (2) The Company may grant a waiver to an individual customer more than once, on a case-by-case basis, if the Company does not forecast that it will waive more than \$40,000 in reconnection charges during such a twelve month period.
 - (3) If reconnection of service results from a payment from a social service agency, the Company must ascertain whether the payment covers the reconnection of service prior to granting the reconnection fee waiver.
- (E) If service was disconnected at the street, a reconnection charge of \$169.00 shall apply when the above conditions are satisfied and the customer specifies service is to be re-established during normal business hours, as defined above, regardless of the time that service is actually re-established. A reconnection charge of \$253.00 shall apply when the customer specifies that service is to be re-established during other than normal business hours. These reconnection charges, applicable when service was disconnected at the street, shall not be assessed on customers taking service under residential service classifications.
- (F) At the time the customer requests reconnection, the Company shall advise the customer of the reconnection charges fully explaining under what conditions the higher charge will be made. Should service be restored for both electric and gas service at the same time, the reconnection charge shall be made for only one service.

Issued By: Robert Sanchez, President, Pearl River, New York