

Effective Date: 03/01/2018

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: December 1, 2016  
Issued in compliance with Order in Case 14-M-0224, dated April 21, 2016.

Leaf No. 160.39.22  
Revision: 0

### GENERAL INFORMATION

#### 25. Community Choice Aggregation (Cont'd)

##### D. Providing Customer Data (Cont'd)

4. The Company shall not be required to provide aggregated data for any service classification that contains few customers, or in which one customer represents a significant portion of the load within the class.
5. Upon notification that an ESCO has been selected by the CCA Administrator, the Company shall provide a list of premises served by the Company that are located within the jurisdiction of the CCA at the time of the request.
  - i. The list will be provided electronically and within five days of the written request.
6. The Administrator is responsible for authenticating the premises contained in the list and providing edits, electronically, back to the Company.
7. The Company shall process the edited list and collaborate with the Administrator for clarification of data as necessary. The Company shall notify the Administrator when data edits have been completed and the list of premises located within the jurisdiction has been finalized.
8. Data received from the Company must be kept confidential in accordance with Rules A.3. and B.3. above, unless otherwise authorized by the Customer in writing.

##### E. Service Fees and Other Charges

1. The Company will charge a service fee to Administrator for the services provided as set forth in this Rule. The fees shall be negotiated with each CCA Administrator, and shall include costs associated with the Company's administrative oversight of the CCA Program, data provision, customer service, and other such related services. In no instance shall the negotiated price for CCA services provided by the Company be lower than the actual cost of providing those services.

The Company cost for providing the services will be calculated as a total dollar value and will be include costs for:

- i. Information Technology (IT) and IT support services for information system changes, queries, EDI processing, and some retail access block script running for Low Income customers.
- ii. Retail Access and CCA administration for administrative oversight of the CCA Program, EDI testing and setup, and document management.
- iii. Customer Service support, including addressing incremental customer calls to utility call centers resulting from CCAs and ESCOs contacting customers during the opt-out and enrollment periods.
- iv. Legal costs associated with review of individual CCA Implementation Plans and management and review of Data Services Agreements
- v. Regulatory costs, including the costs of filings associated with the CCA.

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