

Effective Date: 03/01/2018

PSC No: 120 - Electricity
New York State Electric & Gas Corporation
Initial Effective Date: December 1, 2016
Issued in compliance with Order in Case 14-M-0224, dated April 21, 2016.

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GENERAL INFORMATION

39. Community Choice Aggregation

D. Providing Customer Data (Cont'd)

4. The Company shall not be required to provide aggregated data for any service classification that contains few customers, or in which one customer represents a significant portion of the load within the class.
5. Upon notification that an ESCO has been selected by the Administrator, the Company shall provide a list of premises served by the Company that are located within the jurisdiction of the CCA at the time of the request.
 - i. The list will be provided electronically and within five days of the written request.
6. The Administrator is responsible for authenticating the premises contained in the list and providing edits, electronically, back to the Company.
7. The Company shall process the edited list and collaborate with the Administrator for clarification of data as necessary. The Company shall notify the Administrator when data edits have been completed and the list of premises located within the jurisdiction has been finalized.
8. Data received from the Company must be kept confidential in accordance with Rules A.3. and B.3. above, unless otherwise authorized by the Customer in writing.

E. Service Fees and Other Charges

1. The Company will charge a service fee to the Administrator for the services provided as set forth in this Rule. The Company shall determine the fees assessed to an Administrator which shall include a fixed charge that reflects the costs associated with the Company's efforts to provide the data and administer the specific CCA project plus an appropriate market value adjustment. In no instance shall the price for CCA services provided by the Company be lower than the actual cost of providing those services.

The Company fee for providing the services will be calculated as a dollar value per eligible customer to participate in the proposed CCA program and will include costs for:

- i. Information Technology (IT) and IT support services for information system changes, queries, EDI processing, and some retail access block script running for Low Income customers; and
- ii. Retail Access and CCA administration for administrative oversight of the CCA Program, EDI testing and setup, and document management; and
- iii. Customer Service support, including addressing incremental customer calls to utility call centers resulting from CCAs and ESCOs contacting customers during the opt-out and enrollment periods; and
- iv. Legal costs associated with review of individual CCA Implementation Plans and management and review of Data Services Agreements; and
- v. Market-value adjustment as may be mutually agreed upon by the Company and the CCA Administrator.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York