

P.S.C. No. 1 – Water  
SUEZ WATER OWEGO-NICHOLS INC.  
Initial Effective Date: November 14, 2016

Leaf No. 8  
Revision: 0  
Superseding Revision:

## **GENERAL INFORMATION**

### **4. APPLICATION FOR RESIDENTIAL SERVICE**

#### **A. Extension of Service**

1. The Company will provide service to any residential Applicant as soon as reasonably possible, within five business days after receipt of an accepted oral or written application for service, or such later time as may be specified by the Applicant, except:
  - (a) where prevented by labor strikes or other work stoppages.
  - (b) where precluded by consideration of public safety;
  - (c) where precluded by physical impediments including:  
adverse weather conditions; inability to gain access to premises; incomplete construction of necessary facilities by the Applicant or inspection and certification of such facilities by the appropriate authorities; or incomplete construction of necessary facilities by the Company.
2. The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extensions of service and must attempt to complete construction of any necessary facilities with due diligence.

As a prerequisite to accepting a party as a residential Customer and providing service, the Company may require the party to:

- (a) make full payment or enter into a deferred payment agreement for all amounts due and payable which are not either the subject of a pending billing dispute or covered by an existing payment agreement, including:
    - (i) residential service provided and billed to prior accounts in the Applicant's name or for which the Applicant is legally responsible;
    - (ii) other billed tariff fees, charges or penalties; or
    - (iii) a deposit, if requested by the Company.
  - (b) fulfill any applicable requirements of Parts 501 and 502 of Title 16 of NYCRR regarding main extensions and service pipes; and
  - (c) comply with the applicable provisions of this tariff and any applicable state, city or local laws, ordinances or regulations.
3. The Company will provide service to any accepted Applicant whose application for service was previously denied, unless prevented by those circumstances listed in Section 4. A. 1. Extension of Service;