

PSC NO: 12 GAS  
COMPANY: THE BROOKLYN UNION GAS COMPANY  
INITIAL EFFECTIVE DATE: 01/01/17  
STAMPS: Issued in compliance with Orders in C.16-G-0059 and C.15-G-0185 dated December 16, 2016

LEAF: 181.1  
REVISION: 2  
SUPERSEDING REVISION: 1

**SERVICE CLASSIFICATION No. 5A - Continued**

- I. Communications Protocol. Effective October 2012, the Company will maintain a database of contact information for all of its interruptible customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information.
- i) The Company will commence daily communications with all demand response parties as soon as weather forecasts project outside temperatures to be 20 degrees or below for the upcoming three consecutive days or during times when three days of consecutive customer interruptions occur.
  - ii) The Company will implement daily communications with demand response customers (email, mobile text messages, fax or phone call), during an interruption and, at a minimum at least one time at the end of every interruption to remind customers to replenish alternate fuel inventories as needed to maintain minimum levels.
  - iii) Customers will be required to provide affidavits confirming that they have alternative fuel supply contracts in place for the upcoming winter heating season and that such contracts provide for alternative fuel replenishment on an as-needed basis. The affidavits will also include information regarding on-site storage facilities, total storage capacity, and estimated number of peak days of storage. The Company will phase in this requirement over a three-year period commencing with Winter 2017/2018. The Company will collect affidavits at random from one third of its demand response customer base each year. New affidavits will be required from individual customers every three years. Customers will be responsible for providing new affidavits if there are any changes to the affidavits originally submitted prior to the three year renewal.

**Termination:**

Notwithstanding any other provisions or requirements of this Service Classification, if a Customer fails to maintain its dual-fuel equipment or associated control devices in proper working order, or interferes in any manner with Company-owned equipment, or interferes with or hinders in any manner the Company's rights of access, metering and inspection, or otherwise violates any provision of this Service Classification, the Company will have the absolute right to terminate the gas service provided for hereunder. Any Customer terminated for non-compliance with this Service Classification will not be permitted to return to this Rate Schedule until the end of the following winter season.

Issued by: Kenneth D. Daly, President, Brooklyn, NY