

PSC No. 1 – Water  
SUEZ WATER WESTCHESTER INC.  
Initial Effective Date: December 16, 2016

Leaf No. 25  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

- (3) At least fifteen days after the proper person or persons has either signed for or refused a registered letter mailed to the address of such proper person or persons.
- (4) The term "Proper Person" means (1) either the owner of the premises where service is rendered, or in lieu thereof, the person, firm or corporation to whom or which the last preceding bill has been rendered and from whom or which the Company has received payment therefore, and from whom or which the Company has received payment therefore, and (2) the superintendent or other person in charge of the building or premises where service is rendered, if it can be readily ascertained that there is such superintendent or other person in charge.
- (5) The term "address of such proper person or persons" as that term relates to the persons indicated in subsections 2 and 3 of Section c, means the address where service is rendered, except that if the proper person has specified to the Company an alternate address for billing purposes, such term shall refer to such alternate address.
- (d) The Company shall take reasonable steps to establish procedures to insure that any payments made in response to notices of discontinuance, when the Customer brings the fact that such a notice has been issued to the attention of the Company or its collection Agents, shall either:
  - (1) Be posted to the Customer's account on the day payment is received, or;
  - (2) Be processed in some manner so that discontinuance will not occur.
- (e) The Company shall not discontinue service to any person for non-payment of bills or for failure to post a required deposit on a Friday, Saturday, Sunday, Public Holiday, or Day on which the main business office of the Company is not open for business. Public Holiday shall refer to those holidays enumerated in the General Construction Law.
- (f) Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of the Customer's account, and the Company shall not be required to issue additional notice prior to discontinuance.
- (g) Upon the discontinuance of service, as herein provided for, the Company shall promptly refund to the Customer the prorated amount of every advance payment for any service after said discontinuance said refund to be based upon the relation of the period for which said advance payment was made, after deducting the proper charge for any water consumed.

Issued by: David Stanton, President, 2525 Palmer Ave., New Rochelle, NY 10801