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PSC No. 1 – Water SUEZ WATER WESTCHESTER INC. Initial Effective Date: December 16, 2016 Leaf No. 8 Revision: 0 Superseding Revision:

## GENERAL INFORMATION

- (f) The term "public street" shall mean the territorial limits of any street, avenue, road or way that is for any highway purpose under the jurisdiction of the legislative body of any city, town, village, county or the State of New York.
- (g) The term "private street" shall mean the limits of any street, avenue, road or way that is not for any highway purpose under the jurisdiction of the legislative body of any city, town, village, county or the State of New York.
- (h) An "actual reading" is one obtained by a company employee from the meter or from a device which receives a reading transmitted from the meter itself.
- (i) "Applicant": See SECTION 28 1. (f)
- (j) "Arrears" are charges for which payment has not been made more than 20 calendar days after the payment was due. A payment is considered to be made on the date when it is received by the company or one of its authorized agents. Payment is due whenever specified by the company on its bill, as long as the date is not before the bill is hand-delivered to the customer, or less than three calendar days after the bill is mailed.
- (k) A "backbill" is any bill or any portion of a bill, other than a levelized bill, which represents charges for service that was actually delivered to the customer's premises during a period before the current billing cycle, which was not previously billed.
- (I) A "blind person" is a person who has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye with a limitation in the fields of vision such that the widest diameter of the visual field subtends as angle no greater than 20 degrees, shall be considered as having a central visual acuity of 20/200 or less
- (m) A "business day" is any Monday through Friday when a utility's business offices are open.
- (n) A "cold weather period" is that period of time beginning November 1st of each year and ending April 15th of the following year.
- (o) "The Commission" is the New York State Public Service Commission.
- (p) "The Consumer Services Division" is The Office of Consumer Services of the New York State Department of Public Service.

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