

PSC No. 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: **January 1, 2014**

Leaf No. **30.3**
Revision: **0**
Superseding Revision:

- c. **be accompanied by a form completed showing assets, income and expenses.**

(d) Procedure for Renewal of Certification

- i. **If the medical emergency is likely to continue beyond the expiration of any written certification, the certification may be renewed, provided that, before the expiration of the initial certification:**
 - a. **a medical doctor or official of the local board of health submits a new written certification that also states the expected duration of the medical emergency and explains the reason the absence of service would aggravate the medical emergency; and**
 - b. **the customer demonstrates an inability to pay charges for service, as documented by a form showing assets, income and expenses.**
- ii. **The Company must, within 5 calendar days of submission of the necessary information, determine whether the customer's assets and current income are insufficient to pay charges for service, considering other necessary and reasonable expenses of the customer.**
- iii. **If the Company determines that a customer has demonstrated an inability to pay charges for service, it must provide the customer with written notice of determination made under paragraph 21.2 (d) (ii) of this Section and the customer's right to a review of the determination by the Commission's designee.**
- iv. **If the Company determines that a customer has demonstrated an inability to pay charges for service and a new written certification has been submitted, the Company must inform the customer that certification has been renewed, and how long it will be in effect.**
- v. **A renewed certification remains in effect for 30 calendar days, provided that in cases certified as chronic by a medical doctor or official of the local board of health, the renewed certification remains in effect for 60 calendar days. In such cases, a customer may request that the Commission's designee approve a longer period for the written certification to remain in effect, and the Commission's designee may approve such longer period, stating specific conditions to be met by the customer.**

(e) Termination of Service