

PSC No. 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: **January 1, 2014**

Leaf No. **32**
Revision: **1**
Superseding Revision: **0**

GENERAL INFORMATION

Penalty charges will not be applicable if the Commission or its designee determines that the Company had good cause for not reconnecting service within 24 hours. The Company has the burden of showing good cause.

Water service that has been discontinued by being shut-off at the tap or at the street curb or by being locked or sealed by the Company may be resumed by the payment of the arrears. The Customer may enter into a deferred payment agreement.

18.8 TERMINATION OF SERVICE TO ENTIRE MULTIPLE DWELLINGS AND TWO FAMILY DWELLINGS

(a) Required Notices

- 1) The Company will not terminate service to an entire multiple dwelling unless it fulfills all requirements of this section and provides written notice to:
 - (i) the owner of the multiple dwelling or the party to whom the last preceding bill was rendered;
 - (ii) the superintendent or other person in charge of the multiple dwelling, if it can be readily determined that there is such superintendent or other person in charge;
 - (iii) the occupants of each unit;
 - (iv) the local health officer and the director of the social services district for the political subdivision in which the multiple dwelling is located;
 - (v) if the multiple dwelling is located in a city or village, the mayor thereof, or if there is none, the manager; or if the multiple dwelling is located in a town, the town supervisor; and
 - (vi) the county executive of the county in which the multiple dwelling is located, or if there is none, the chairperson of the county's legislative body.