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**REVISION:** 

SUPERSEDING REVISION:

# 42. OTHER CHARGES AND ADJUSTMENTS

## A. Supplemental Benefit Credit

During the 2008/2009 HEAP Plan Year (commencing November 3, 2008), each residential customer who receives a HEAP benefit for their Central Hudson bill and is enrolled in, or eligible for, Central Hudson's Enhanced Powerful Opportunities Program will receive a one-time supplemental benefit credit of \$300 applied to their Central Hudson account. A one-time supplemental benefit credit of \$200 will be applied to the accounts of all remaining HEAP recipients during the 2008/2009 HEAP Plan Year. Each customer will be entitled to only one supplemental benefit credit regardless of whether the customer takes electric and gas service from the Company.

The provision of supplemental benefit credits will be funded from the balance of surplus funds in the Interim and Enhanced Powerful Opportunities Programs.

The provision of supplemental benefit credits complies with the New York State Public Service Commission's Orders in Case Nos. 05-E-0934 and 05-G-0935 issued and effective November 13, 2008.

#### HEAP Bill Credit Program

Each residential customer who received a HEAP benefit for their Central Hudson bill during the 2012/2013 HEAP Plan Year will receive a credit each month applied to their Central Hudson account. A HEAP credit will continue for 12 consecutive months, or until either the customer renews their HEAP eligibility for a succeeding Plan Year or the HEAP Bill Credit Program is terminated. Pursuant to the Order in Case 12-M-0192 issued and effective June 26, 2013, bill credit levels for eligible single and dual service HEAP program participants shall apply as follows. The monthly credit for gas only heating customers shall be \$17.50 per month. The monthly credit for gas only non-heating customers shall be \$5.50 per month. For customers taking both electric and gas service from the Company, the monthly credits shall be \$23.00 and \$11.00 for heating and non-heating customers respectively. To avoid any immediate reduction in benefits, any single service non-heating customer currently enrolled in HEAP for the 2012/2013 HEAP Plan Year will continue to receive the previously established bill credit of \$11.00 per month for a total of twelve consecutive months or until the customer renews their HEAP benefit for the succeeding Plan Year, whichever is less. If a single service non-heating customer renews their HEAP benefit for succeeding Plan Years, the customer will continue to receive a bill credit, as established above, of \$11.00 per month as long as the customer's HEAP eligibility is renewed in a month succeeding a month in which the customer received the \$11.00 bill credit, such that the customer receives the bill credit continuously without interruption. A single service non-heating customer receiving a bill credit of \$11.00 per month as established above, who does not timely apply for a HEAP benefit, such that they do not receive the bill credit for one calendar month or more, and who subsequently receives a HEAP benefit will receive a bill credit of \$5.50 per month as established above.

## **Reconnection Fees**

For customers participating in the Enhanced Powerful Opportunity Program or the HEAP Bill Credit Program, service reconnection fees will be waived, with a limit of one time per customer. Waivers will be granted in compliance with the funding terms established in the June 26, 2013 Order in Case 12-M-0192. Central Hudson may grant waivers to individual customers more than once during this period, on a case-by-case basis and for good cause shown.