



October 12, 2016

## **VIA ELECTRONIC FILING**

Honorable Kathleen H. Burgess Secretary New York State Public Service Commission Three Empire State Plaza Albany, NY 12223-1350

Re: Case 14-M-0224 - Proceeding on Motion of the Commission to Enable Community Choice Aggregation Programs

#### Dear Secretary Burgess:

The enclosed tariff leaves and Statements, issued by New York State Electric & Gas Corporation ("NYSEG") and Rochester Gas and Electric Corporation ("RG&E"), (together the "Companies") are transmitted for filing in compliance with the requirements of the New York Public Service Commission's (the "Commission") Order Authorizing Framework for Community Choice Aggregation Opt-Out Program, issued and effective on April 21, 2016 (the "Order"), in the above referenced proceedings. The tariffs and Statements are proposed to become effective on December 1, 2016.

P.S.C. No. 88 - Gas, Schedule for Gas Service Leaf No. 50.36, Revision 2 Leaf No. 50.37, Revision 2 CCA Statement No. 1 to P.S.C. No. 88 - Gas

P.S.C. No. 120 – Electric, Schedule for Electric Service Leaf No. 117.46.27, Revision 1 Leaf No. 117.46.28, Revision 1 CCA Statement No. 1 to P.S.C. No. 120 - Electric



Received: 10/13/2016

#### Honorable Kathleen Burgess October 12, 2016

P.S.C. No. 16 - Gas, Schedule for Gas Service

Leaf No. 127.46.7, Revision 1 Leaf No. 127.46.8, Revision 1

CCA Statement No. 1 to P.S.C. No. 16 - Gas

P.S.C. No. 19 – Electric, Schedule for Electric Service

Leaf No. 160.39.22, Revision 1 Leaf No. 160.39.23, Revision 1

CCA Statements No. 1 to P.S.C. No. 19 - Electric

The Companies are filing changes to its August 5, 2016 compliance filing after further discussions with Department of Public Service Staff.

#### **Company Contacts**

If there are any questions concerning this filing, please call Kathy Grande at (585)771-4514 or me at (607)762-8710.

Very truly yours,

Lori A. Cole

Manager - Regulatory & Tariffs

Rates and Regulatory Economics Department

**Enclosures** 

# **Community Choice Aggregation Development of Cost per Customer Case 14-M-0224**

### **Attachment**

Based on Sustainable Westchester Numbers

Function CRC, Community Outreach Customer calls; POR reversals, Inquiries, Education	Cost	
	\$	8,518.20
Retail Access Activities to support processes with ESCOs (e.g., EDI, enrollment, transfer of data)	\$	10,541.00
IT Programming and Support Programming/Queries for data; testing, setup of ESCOs, posting data to secure website	\$	548.00
General Administrative (Legal)	\$	150.00
TOTAL Expenses	\$	19,757.20
Total Potential Customers in SW		19,083
Cost per Customer	\$	1.04