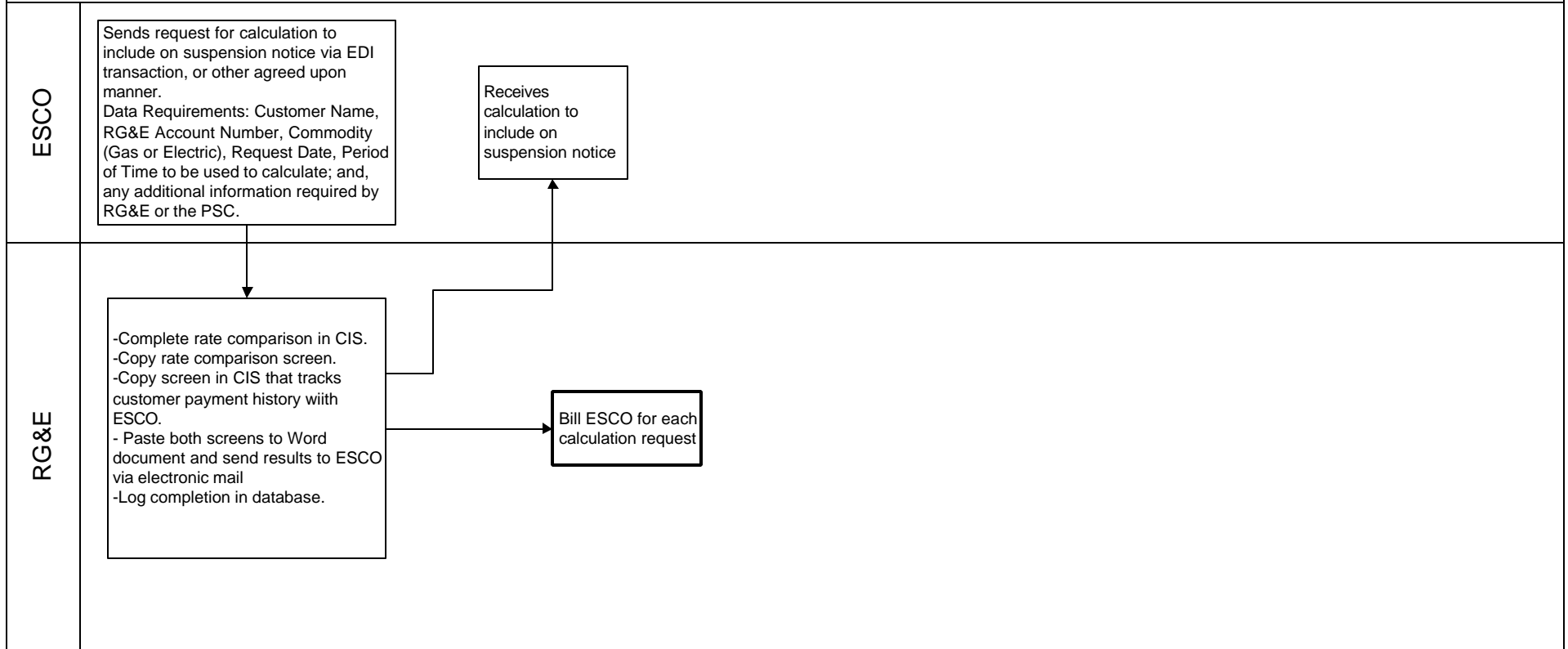


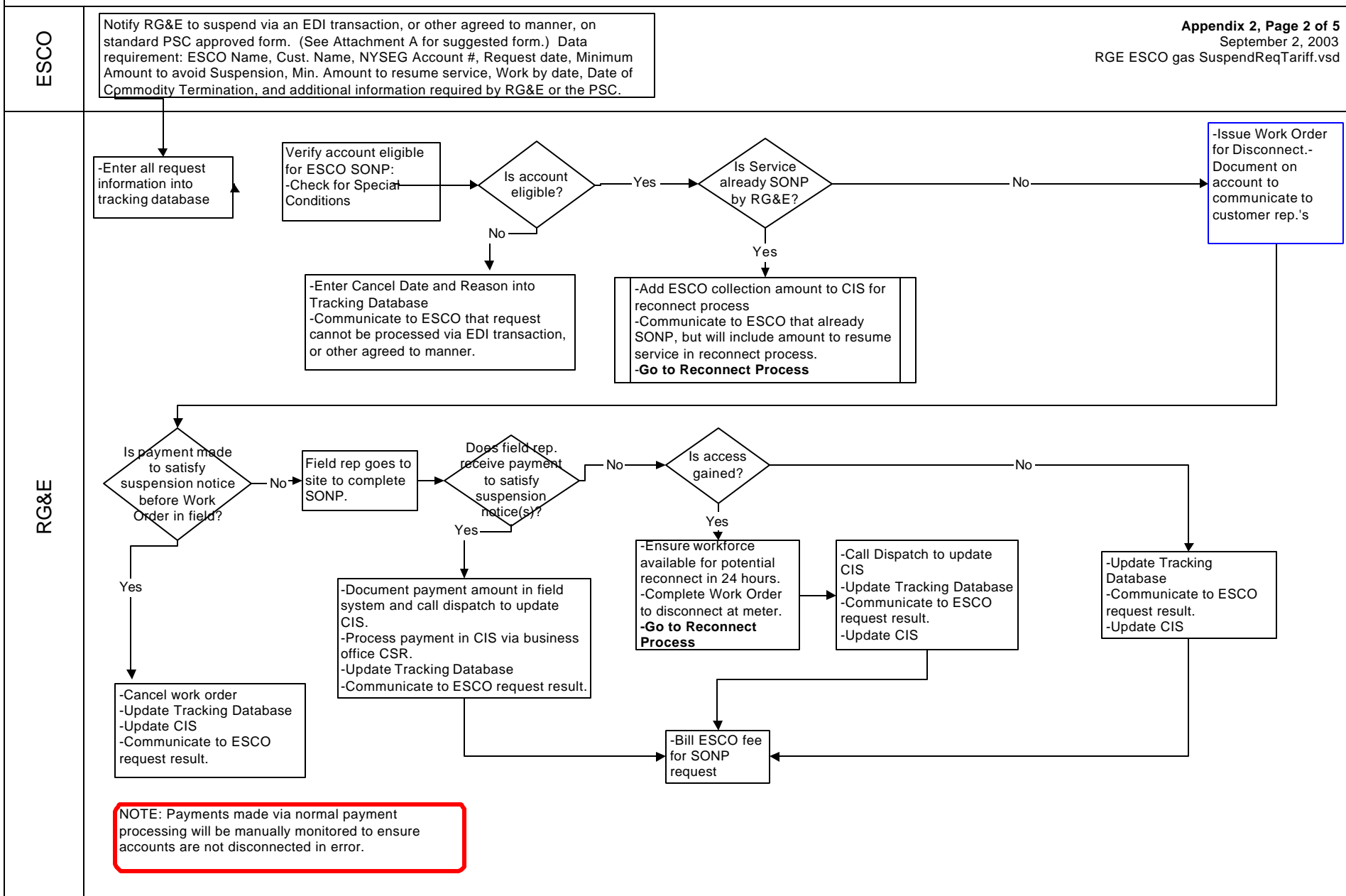
**ESCO Request for Calculation of Distribution Utility Bill**

**Appendix 2, Page 1 of 5**  
August 19, 2003  
RGE ESCOReqCalcTariff.vsf



# RG&E ESCO Gas Suspension Request Process

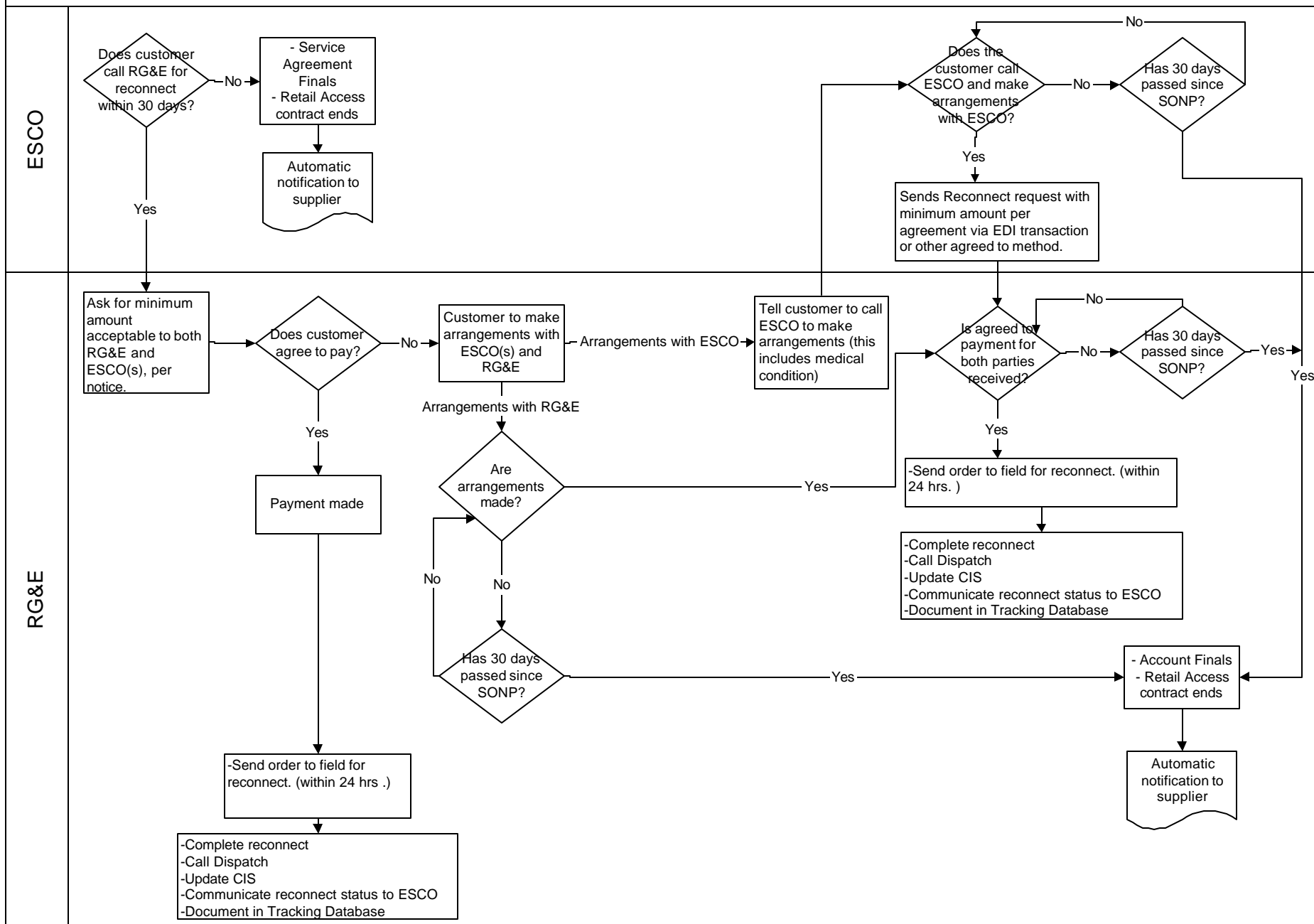
**\*\*ESCO shall complete all HEFPA requirements \*including DPA offers, check for medical hardship, and 72 hours notice before sending request for suspension.\*\***



## Reconnect - Customer SONP for ESCO charges &amp; RG&amp;E charges

Appendix 2, Page 3 of 5  
August 19, 2003  
RGE ESCOUtilityReconnectTariff.vsd

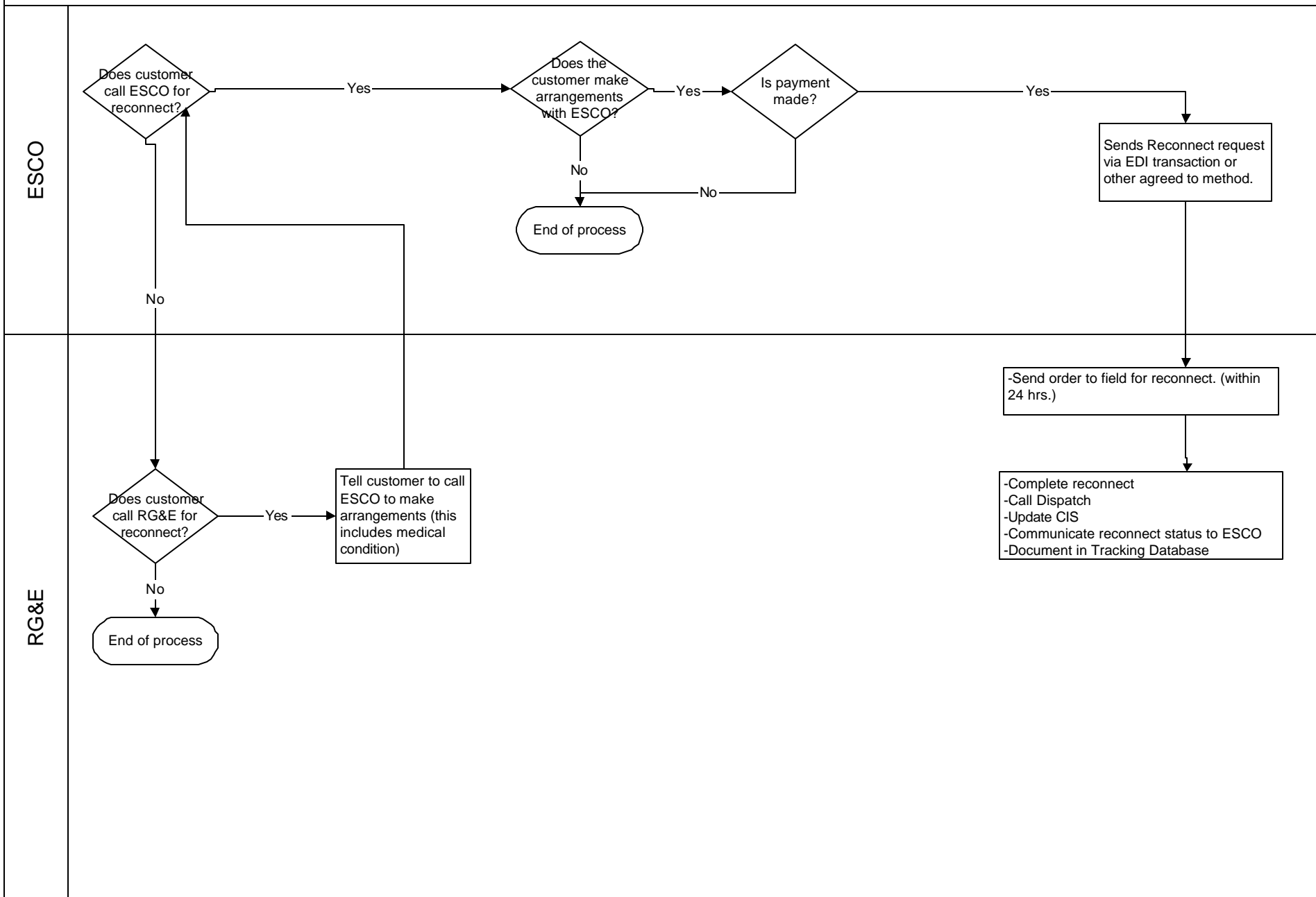
Customer Shut-off for both ESCO and RG&amp;E amounts owed



**Reconnect - Customer SONP for ESCO charges only**

**Appendix 2, Page 4 of 5**  
August 19, 2003  
RGE ESCOReconnectTariff

RG&E charges are current when the account is shut off for non-payment



**TERMINATION REQUEST FORM**  
**ESCO Request for Residential Electric or Gas Termination due to Non-Payment**

Appendix 2, page 5 of 5

By submitting this form, ESCO requests RG&E to suspend service to the customers listed below. ESCO represents that the ESCO has complied with all HEFPA requirements in the termination of commodity service for each of such customers, and acknowledges that RG&E will rely on this representation. ESCO agrees to immediately notify RG&E of any changes that would cancel suspension request, e.g. receipt of full payment or a DPA is signed. ESCO agrees to pay all costs associated with suspension, as prescribed in RG&E's tariff. ESCO confirms that it is able to resume service to the customer and confirms that it has not assigned its right to obtain payment of the arrears to an entity that is not a utility. ESCO agrees to indemnify RG&E from and against any and all claims, demands, damages, costs and expenses, including reasonable attorneys fees arising out of, or related to, or in connection with the suspension of distribution service. ESCO understands that RG&E may refuse to initiate suspension where RG&E believes suspension is improper.

**Instructions:**

Fill in all requested information in the columns below. E-mail to -----, Do not send repeat accounts / names.

Supplier:  Date:

Supplier ID:  Contact:

Contact Phone:

[illegible]