

P.S.C. NO. 3 ELECTRICITY
ORANGE AND ROCKLAND UTILITIES, INC.
INITIAL EFFECTIVE DATE: April 1, 2012

LEAF: 81
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

7. METERING AND BILLING (Continued)

7.4 METER READING (Continued)

(B) Non-Residential

The Company shall read meters, except those served by Meter Data Service Providers ("MDSPs") as specified below. The Company shall not be obligated to perform meter reading, meter data translation, validation, editing and estimation for meters served by MDSPs, however, the Company may render estimated bills under the conditions described below. MDSPs must provide meter reading data, billing determinants and interval data, where applicable, in a time frame consistent with the requirements of the Company.

- (1) The Company shall endeavor to obtain an actual reading for every non-residential customer's account, except those served by MDSPs, as follows:
 - (a) The Company shall visit each non-residential customer's premises on a monthly basis between the hours of 8 a.m. and 5 p.m. on a business day;
 - (b) for non-demand accounts, where circumstances beyond the Company's control prevent it from making a regularly scheduled reading attempt and where the two previous bills were not based on an actual reading, the Company shall make a second follow-up reading attempt as soon as possible and within seven calendar days after the scheduled reading day;
 - (c) for demand accounts, where the Company did not obtain an actual reading at the time of a regularly scheduled reading attempt, the Company shall make another reading attempt as soon as possible and within seven days after its last attempt;
 - (d) where the Company has billed a non-residential customer's account based on the readings of a remote registration device for six consecutive months, the Company shall, at the time of every subsequent reading attempt and, until successful, try to gain access to and read the meter;
 - (e) where the Company has billed a non-residential customer's account based on the customer's readings for six consecutive months, and did not obtain an actual reading at the time of the next regularly scheduled or follow-up reading attempt thereafter, the Company shall within seven calendar days after the last attempt, either make another reading attempt or an appointment with the customer to read the meter;

Issued By: William Longhi, President, Pearl River, New York