

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 01/01/12

LEAF: 122.10  
REVISION: 1  
SUPERSEDING REVISION: 0

### GENERAL INFORMATION

Law. NYSERDA Loan Installment amounts will be subject to all other provisions and charges in this Rate Schedule including: 1) late payment, collection, reconnection and dishonored checks; 2) deferred payment agreement; and 3) termination/disconnection and reconnection of services. NYSERDA Loan Installment amounts will not be subject to the Increase in Rates and Charges pursuant to General Information Rule 19.

36.3.4.1 Occupants of multiple dwellings and two-family dwellings that assume responsibility for making utility payments in accordance with Public Service Law §§ 33 and 34 and 16 NYCRR 11.7 and 11.8 shall not be required to assume the NYSERDA Loan Installment amounts and such arrears and/or prospective amounts shall remain the responsibility of the incurring customer.

36.4 In the event that the NYSERDA Loan Installment is in arrears and not satisfied when a customer's utility account is closed, billed NYSERDA Loan Installment amounts may be transferred to the customer's new utility account in accordance with the requirements of Public Service Law § 31 and all other applicable provisions set forth in this Rate Schedule.

36.4.1 If the customer does not establish a new account with the Company within 45 calendar days after the customer's utility account is closed, NYSERDA will assume the responsibility for the collection of arrears for the NYSERDA Loan Installment.

36.5 The NYSERDA Loan Installment obligation shall survive changes in ownership, tenancy, and meter account responsibility at the premises where the energy efficiency measures were installed unless such obligation has been fully satisfied. In the event that the NYSERDA Loan Installment obligation has not been satisfied and a successor utility account is opened for the same premises' meter, the Company will provide to NYSERDA, or its agents, successor customer information. Prior to the Company establishing NYSERDA Loan Installment payments on a successor utility account, NYSERDA must provide supporting information to the Company for establishing such payments. All relevant sections of this Rule 36 will apply to the successor utility account holder.

36.6 At least annually, the Company will provide customers participating in the NYSERDA Loan Installment Program the following information:

36.6.1 The amount and duration of remaining installments under the NYSERDA Loan Installment Program.

36.6.2 NYSERDA's contact information and procedures for resolving customer complaints regarding the NYSERDA Loan Installment Program.

36.7 Customers must direct any questions or billing disputes regarding the NYSERDA Loan Installment Program directly to NYSERDA or its designated agent.

Issued by Thomas B. King, President, Syracuse, NY