

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 01/01/12

LEAF: 122.10
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

- 36.5 In the event that the NYSERDA Loan Installment obligation has not been satisfied and a successor utility account is opened for the same premise's meter that a previous NYSERDA Loan Installment obligation on the utility account, the Company will provide to NYSERDA, or its agents, successor customer information since the NYSERDA Loan Installment obligation is intended to survive changes in ownership, tenancy, and meter account responsibility at the premise where the energy efficiency measures were installed. Prior to the Company establishing NYSERDA Loan Installment payments on a successor utility account, NYSERDA must provide supporting information to the Company for establishing such payments. All relevant sections of this Rule 36 will apply to the successor utility account holder.
- 36.6 At least annually, the Company will provide customers participating in the NYSERDA Loan Installment Program the following information:
- 36.6.1 The amount and duration of remaining monthly payments under the NYSERDA Loan Installment Program.
 - 36.6.2 NYSERDA's contact information and dispute resolution procedures for resolving customer complaints regarding the NYSERDA Loan Installment Program.
- 36.7 Customers must direct any questions or billing disputes regarding the NYSERDA Loan Installment Program directly to NYSERDA or its designated agent.

Issued by Thomas B. King, President, Syracuse, NY