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Consolidated Edison Company of New York, Inc.

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GENERAL RULES

10. Meter Reading and Billing - Continued

10.7 Estimated Bills

The Company may render an estimated bill for a regular cycle billing period for Company-owned or Customer-owned meters only when:

- a. the Company has failed to obtain access to the meter(s);
- circumstances beyond the control of the Company made obtaining an actual reading of the meter(s)
 extremely difficult, despite having access to the meter area; provided, however, that estimated bills for
 this reason may be rendered no more than twice consecutively without the Company advising the
 Customer in writing of the specific circumstances and the Customer's obligation to have the
 circumstances corrected;
- c. the Company has good cause for believing that an actual or Customer reading obtained is likely to be erroneous; provided, however, that estimated bills for this reason may be rendered no more than twice consecutively without the Company initiating corrective action before the rendering of the next cycle bill:
- d. circumstances beyond the control of the Company prevented the meter reader from making a premises visit:
- e. an actual reading was lost or destroyed; provided, however, that an estimated bill for this reason shall be rendered no more than once without the Company initiating corrective action before the rendering of the next cycle bill;
- f. an estimated reading has been prescribed or authorized by the Public Service Commission for a particular billing cycle;
- g. an estimated reading is the approved billing method in accordance with the Company's tariff for the billing; or
- h. an unmetered condition was in existence during the period.

The Company may render an estimated bill for a regular cycle billing period for meters served by Meter Data Service Providers, when:

- a. the Company determines that an actual reading is likely to be erroneous;
- b. the Company does not receive an actual reading in a timely manner;
- c. the Company determines that an estimated reading is likely to be erroneous;
- d. an estimated reading has been prescribed or authorized by the Public Service Commission for a particular billing cycle;
- e. an estimated reading is the approved billing method in accordance with the Company's tariff for the billing; or
- f. an unmetered condition was in existence during the period.

Issued by: Robert N. Hoglund, Senior Vice President & Chief Financial Officer, New York, NY