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#### **GENERAL RULES**

# 19. Retail Access Program - Continued

# 19.3 Energy Service Company ("ESCO") Participation - Continued

### 19.3.7 Special Meter Reading

If an ESCO requests a special meter reading at the Customer's premises for meters other than those served by Meter Data Service Providers, the Company will charge the lower of the amount specified in General Rule 17.1 or the maximum amount permitted under the UBP per Customer account per visit.

# 19.3.8 Account Separation

A Customer's combined electric and gas account must be separated into electric-only and gas-only accounts when: (a) the Company or an ESCO issues Consolidated Bills that include the ESCO's charges for one service and a second ESCO desires to issue Consolidated Bills for the other service, or (b) an ESCO desires to issue Consolidated Bills for a single service and does not agree to bill the Company's charges for the second service. The Company will charge \$34.50 to an ESCO to separate a combined electric and gas account into two accounts. If a Customer authorizes one ESCO for electric service and another ESCO for gas service before the Company has taken action at the request of one ESCO to separate the combined account, the Company will charge each ESCO one-half of the applicable charge.

Issued by: Robert N. Hoglund, Senior Vice President & Chief Financial Officer, New York, NY