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GENERAL RULES

17. Special Services Performed by the Company at a Charge - Continued

17.4 Request for Individual Company Records

All requests for Company records by a Customer or its authorized agent pertaining to Customer billing will be charged at the following rates:

- a. There will be no charge for a statement of account covering the most recent two years from the date of the request. The statement will be provided within five business days of the request.
- b. For statements of account going back from two to not more than six years from the date of the request, the charge is \$15.00 per account per year, or part thereof, except when there is a specific billing dispute, as prescribed in the Company's operating procedures. Information provided on statements of accounts will be limited to the Customer's billing dates, meter reading indices, energy usage, bill amounts and payments.

Issued by: Robert N. Hoglund, Senior Vice President & Chief Financial Officer, New York, NY