

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: December 1, 2012

Leaf No. 92
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

5. TERMINATION OF SERVICE (Cont'd)

A. TERMINATION OF SERVICE DUE TO DEFAULT (Cont'd)

- (11) No Additional Notice Required When Payment by Check is Subsequently Dishonored
Receipt by the Company of a subsequently dishonored negotiable instrument in response to a notice of termination shall not constitute payment of a customer's account and the Company shall not be required to issue additional notice prior to termination. The Company shall charge the customer a handling charge as provided for under Rule 4.D.3.
- (12) Reconnection of Service
When a customer's service is terminated in accordance with Rule 5.A for non-payment of bills, the Company reserves the right to refuse to furnish service to:
- (a) A residential customer at the same or any other location until:
 - (i) The Company receives the full amount of arrears for which service was terminated; or
 - (ii) The Company and the customer reach agreement on a deferred payment plan and the customer pays a down payment, if required; or
 - (iii) The Commission or its designee so directs; or
 - (iv) The Company receives a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
 - (v) The Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
 - (vi) The Company will reconnect service to any customer that was suspended as a result of a Supplier-initiated request for suspension for non-payment of commodity service upon the expiration of one year after termination of commodity service by the Supplier. See Rule 5.J. of this Schedule, Termination of Service in Regard to the Purchase of ESCO Accounts Receivable Program (POR).

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