

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 12/01/12

Leaf: 61  
Revision: 2  
Superseding Revision: 1

### GENERAL INFORMATION

#### 4. Billing and Collections: (Cont'd.)

##### E. Termination of Service

##### 1. Notice of Termination – Time

- (a) Residential - The Company may terminate the supply of electricity at least 15 days after a final termination notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.
- (b) Non-Residential - The Company may terminate the supply of electricity:
  - (1) at least five (5) days after a final termination notice has been served personally upon the customer; or
  - (2) at least eight (8) days after mailing a final termination notice in post-paid wrapper to the customer, addressed to such customer at premises where service is rendered, or
  - (3) at least five (5) days after the customer has either signed for or refused a registered letter containing a final termination notice, addressed to customer at premises where service is rendered.
  - (4) For qualified customers electing the Competitive Metering Option, as further defined in PSC 120 - Electricity, General Information Section 14, only NYSEG is permitted to terminate a customer's service. An MSP/MDSP can only discontinue their provision of competitive metering services. Similarly, only NYSEG is authorized to turn on the customer's service after all customer's financial obligations have been satisfied.

If the customer in Rules (a) or (b) above has specified to the Company in writing an alternate address for billing purposes, the final termination notice shall be sent to such alternate address and to the premises where service is rendered. The notice shall contain the requested information set forth in Rule 4.E.(2)(a).

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY