

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 12/01/12

LEAF: 48
REVISION: 3
SUPERSEDING REVISION: 2

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

J. Meter Reading and Estimated Bills: (Cont'd)

(2) Estimated Bills: (Cont'd)

(b) Estimated Billing - Residential: (Cont'd)

- iii. If no actual reading is obtained after bills representing six months or three billing periods, whichever is greater, of consecutively estimated bills, the Company shall send a notice to the customer and to the person who controls access to the meter offering a special appointment for a meter reading, both during and outside of business hours. Where the customer resides in a multiple dwelling (as defined in the Multiple Dwelling Law or Multiple Residence Law), or in a two-family dwelling that is known by the Company to contain residential units where service is provided through a single meter or meters, and the meter is not in the apartment, the notice shall be sent to the customer and such other person who controls access to the meter.
- iv. If the Company receives no response after bills representing eight months or four billing periods, whichever is greater, of consecutively estimated bills, the Company may send another letter offering a special appointment and advising the customer or such other person who controls access to the meter that if no appointment is made, a charge of \$25.00 will be added to the next bill rendered to the person who controls and refuses to provide access to the meter. No charge will be imposed if an appointment is arranged and kept.
 - 1. If the person who controls access fails to arrange an appointment in response to a second request and the Company is unable to obtain a meter reading, the \$25.00 will be assessed to the next bill of the person who controls access to the meter. A landlord, building superintendent or managing agent who fails to permit access to an area containing one or more meters after receiving the requisite notice will be charged \$25.00 on his account at the premises.

Issued By: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY