

PSC NO: 90 Gas
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 12/01/12

Leaf : 38
Revision: 2
Superseding Revision: 1

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

G. Deferred Payment Agreement (DPA): (Cont'd)

(1) Residential: (Cont'd)

- (c) If a customer fails to make timely payment in accordance with a deferred payment agreement, the Company shall send a reminder notice at least eight calendar days prior to the issuance of a final notice of termination.

If by the 20th day after payment was due under the deferred payment agreement, the Company has neither received payment nor negotiated a new payment agreement, the Company may demand full payment of the total outstanding charges and send a final termination notice in accordance with Rule 8.E.(1)(a) and 16 NYCRR 11.4 and 11.10.

A late payment charge of 1.5% per month (18% per year) will be assessed to any unpaid installments including any unpaid regular bills issued for service provided during the term of the agreement.

(2) Non-Residential:

- (a) Any non-residential customer is eligible for a deferred payment agreement except:
 - (i) A customer who owes any amounts under a prior deferred payment agreement; or
 - (ii) A customer who failed to make timely payments under a prior deferred payment agreement in effect during the previous 12 months; or
 - (iii) A customer that is a publicly held company or a subsidiary thereof; or
 - (iv) A seasonal, short-term or temporary customer; or
 - (v) A gas customer who during the previous 12 months had a combined total consumption for all its accounts with the Company in excess of 4000 therms; or
 - (vi) A customer of any two services (gas or electric) who is ineligible under any provision for a deferred payment agreement in the respective schedule; or
 - (vii) A customer who the Company can demonstrate has the resources to pay the bill, provided that the Company notifies the customer of the Company's reasons and of the customer's right to contest this determination through the Commission's complaint procedures.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York

Cancelled by 4 Rev. Leaf No. 38 Effective 11/01/2023