

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: December 1, 2012

Leaf No. 25.1
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

B. CUSTOMER DEPOSIT (Cont'd)

- (c) A deposit or portion thereof plus the applicable interest that is subject to return under paragraph a of this section.
 - (1) will be credited to the account it secured in the amount of any outstanding charges;
 - (2) may be credited to the account it secured in the amount of the next projected cycle bill, if applicable; and
 - (3) may be credited to any other account of the customer not secured by a deposit, in the amount of the arrears on that account.
- (d) If a balance remains after the Company has credited the customer's account(s) in accordance with paragraph b. of this subdivision, a refund check shall be issued to the customer.

Thereafter, the Corporation may again require a deposit as stated herein for residential customers or in the event of delinquency for a non-residential customer.

- (e) For non-residential customers delinquency is a late payment on two or more occasions within the previous 12-month period.