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PSC NO: 219 GAS LEAF: 165
NIAGARA MOHAWK POWER CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 08/01/12 SUPERSEDING REVISION: 0

STAMPS: Issued in Compliance with Order of PSC in Case 11-G-0543 dated 5/23/12.

SERVICE CLASSIFICATION NO. 9 NEGOTIATED TRANSPORTATION SERVICE (CONTINUED)

SPECIAL PROVISIONS: (continued)

- 14. Service rendered hereunder shall be for a single customer at a single location. Individual agreements are required for each location.
- 15. The transportation gas must be for the customer's own use at a single location and will not be re-metered, submetered, resold, assigned or otherwise disposed of to another or others, except as provided for in the Service Agreement.
- 16. Communications Protocol. Effective October 2012, the Company will maintain a database of contact information for all of its interruptible customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information.

Issued By: Kenneth D. Daly, President, Syracuse, New York