PSC No:4 Gas Leaf: 78
Corning Natural Gas Corporation Revision: 3

Initial Effective Date: 05/01/2012 Superseding Revision: 1

"Issued in Compliance with Commission Order "11-G-0280" Issued and Effective April 20, 2012"

23. Weather Normalization Adjustment

The rates for gas service to all customers under Service Classification Nos. 1, 5, & 14 shall be subject to a Weather Normalization Adjustment to reflect the impact of degree day variations from normal levels for each billing cycle, for the months of October through May, inclusive.

The monthly volume deviation shall be computed for each billing period for which adjustment is made using the formula described below. The weather adjustment is made by adding to or subtracting from the customer's bill the amount determined by multiplying the customer's consumption during the billing period by the weather adjustment factor.

WNF = Rate x $\frac{\text{HSF x (NDD - ADD)}}{\text{BLF + (HSF x ADD)}}$

Where: WNF = Weather Normalization Factor

RATE = Tailblock margin by service class

HSF = Heat Sensitivity Factor*

NDD = Normal heating degree days for the billing period ADD = Actual heating degree days for the billing period

BLF = Base Load Factor*

* The Heat Sensitivity Factor and the Base Load Factor calculations are based on actual normalized gas sales from the previous fiscal year.

24. Truth in Heating Act

In accordance with the Truth in Heating Act effective January 1, 1981, the Company shall maintain records of bills for gas service to residences for at least two years, and within ten days after request by seller or lessor of a residence, shall provide copies of heating bills, or a summary, for the preceding two year period or the life of the residential structure, whichever is shorter. The charge for each such request shall be \$5.00 plus applicable sales tax.