

PSC NO: 3 – WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: October 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 6**REVISION: 0****SUPERSEDING REVISION:****Definitions – Cont'd.**

14. Deferred Payment Agreement (or Payment Agreement) - A written agreement for the payment of outstanding charges over a specific period of time.
15. Delinquent Customer - A customer who has made two or more consecutive late payments, as defined in paragraph 15 of this subdivision, within the previous 12 months.
16. Disabled Person - A person with a physical, mental or medical impairment resulting from anatomical, physiological or neurological conditions which prevents the exercise of a normal bodily function or is demonstrable by medically accepted clinical or laboratory diagnostic techniques, as defined in the Human Rights Act [Executive Law, Section 292 (21)]; or a person who is unable because of mental or physical problems to manage his or her own resources or to protect himself or herself from neglect or hazardous situations without the assistance of others.
17. Heat-Related Service - Water service which is necessary for the on-going operation of a customer's primary heating system.
18. Late Payment - Any payment made more than 20 calendar days after the date payment was due, in accordance with paragraph 4 of this subdivision.
19. Multiple Dwelling - A dwelling designed to be occupied by three or more families living independently of each other, as defined in the Multiple Dwelling Law or Multiple Residence Law.
20. Residential Customer - Any person who, in accordance with an application for service made by such person or a third party on his or her behalf, is supplied with water service by a utility at a premises where such service is used primarily for his or her residential purposes. The word "customer," when used alone in this Part, refers only to a residential customer.
21. Seasonal, Short-term, or Temporary Customer - A customer who applies for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.
22. Tampered Equipment - Any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected without authorization after a utility has physically disconnected service.
23. Two-Family Dwelling - A building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.
24. Utility - Any waterworks corporation, as defined in Section 2 of the Public Service Law, having annual gross revenues in excess of two hundred fifty thousand dollars.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563
(Name of Officer, Title, Address)