

**PSC NO: 3 – WATER**  
**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.**  
**INITIAL EFFECTIVE DATE: October 14, 2012**  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF: 9**  
**REVISION: 0**  
**SUPERSEDING REVISION:**

### GENERAL INFORMATION

#### 2. APPLICATION FOR RESIDENTIAL WATER SERVICE - (Cont'd)

(b) fulfill any applicable requirements of 16 NYCRR, Parts 501 and 502, regarding main extensions and service pipes;

(c) comply with the Company's tariff, and any applicable State, City or local laws, ordinances or regulations.

3. The Company will provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in Section A.1.

(a) as soon as reasonably possible, but no later than two business days after the requirements of Section A.2. of this subdivision are met or such later time as may be specified by the applicant; or

(b) within 24 hours, if required by the Commission or its designee.

4. A customer moving within the service territory of the Company and requesting service within 60 calendar days of the closing of the customer's prior account is eligible to receive service at the new location, in accordance with this Section and such service must be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such customer's prior service had not been terminated for nonpayment at the time of the request.

5. The Company will supply the customer with service when the Commission or its authorized designee directs the provision of service.

**B. Service Application - Responsibility for Service:** A residential application for service may be either oral or written. The Company may require an applicant to complete a written application for service only if:

1. there are arrears at the premise to be served and/or service to the preceding customer at the premises to be served was terminated for non-payment within the prior 12 months or the current account is subject to a final notice of termination;

2. there is evidence that service has been supplied through tampered equipment;

3. the meter has recorded usage during a period within the previous 12 months when there was no customer; or

4. the application is made by a third party on behalf of the party who would receive service.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563  
(Name of Officer, Title, Address)