

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 28**REVISION: 0****SUPERSEDING REVISION:**

- .3.4 The Corporation referring such a case to the department of Social Services will continue heat-related service to the multiple dwelling or otherwise provide heat to the person who may suffer a serious impairment for at least 15 business days after the referral. The Corporation referring such a case will not thereafter terminate heat-related service to the dwelling during the cold weather period unless it otherwise provides heat to the person who may suffer serious impairment, or unless it is informed by the local department of Social Services that appropriate alternative arrangements to preclude a serious impairment to health or safety have been made or that the claim of serious impairment is without merit. The Corporation thereafter intending to terminate service will provide at least five (5) calendar days written notice to the occupants that heat-related service will be terminated and will, if so notified by the department of Social Services, inform the individual of the finding of no serious impairment. Such notice will state that any occupant may seek further review by the Commission.
- .3.5 If the Corporation is notified by the local department of Social Services that an occupant in a multiple dwelling where the heat-related service has been terminated by the Corporation may suffer a serious impairment to health or safety, it will reconnect heat-related service, or otherwise provide heat to such person and continue such service.

L. Termination of Service to Two-Family Dwellings

- .1 If the Corporation knows that service is provided to a two-family dwelling, service will not be terminated unless the following requirements are complied with; provided, however, that where the Corporation knows that service is billed separately for each unit, this section does not apply. The Corporation will keep a record of legal two-family dwellings.
- .2 Required Notice
 - .2.1 The Corporation will not terminate service to a known two-family dwelling unless it provides written notice to:
 - .2.1.1 the owner of the premises or the party to whom the last preceding bill was rendered; and,
 - .2.1.2 the occupants of each unit
 - .2.2 The notice required will be provided in the following manner:

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY