

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 32**REVISION: 0****SUPERSEDING REVISION:**

pays current bills and terms of the payment agreement as established by the Commission or its designee.

- .3 Terms of Agreement
 - .3.1 A payment agreement will require that the customer or applicant must pay all current bills on time.
 - .3.2 Unless otherwise agreed to by the Corporation and the customer, the Corporation will offer a payment agreement that covers amounts up to the cost of twice the customer's average annual usage. The downpayment may include any amount owed in excess of twice the customer's average annual usage. If the customer and the Corporation are unable to agree upon a payment agreement, under these circumstances, either party may seek a determination from the Public Service Commission.
 - .3.3 A payment agreement offered for nonpayment of arrears upon application of service, or upon request for reconnection, may require the customer or applicant
 - .3.3.1 to make a down payment of up to 20% of the amount covered by the agreement, or the cost of one month's average usage or one tenth of the balance, whichever is greater.
 - .3.4 A payment agreement offered for backbilling, if applicable, may require the customer to pay the outstanding charges in three or more monthly installments of up to the cost of one month's average usage or 1/24 of the balance whichever is greater.
- .4 Broken Agreements for Residential Customers
 - .4.1 When a customer fails to make timely payments in accordance with a payment agreement, the Corporation will send a reminder notice at least eight calendar days before the day when a final termination notice will be sent, stating that:

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY