

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 20**REVISION: 0****SUPERSEDING REVISION:**

- .3.1.2 eighteen (18) calendar days after a final termination notice has been mailed to the customer at the service location, or to an alternative address, that has been provided by the customer for mailing purposes. If an alternative address has been used, the Corporation will mail notice of the scheduled termination to the service location, ten (10) calendar days after the final termination notice was mailed.
- .3.2 The Corporation will terminate service only between the hours of 8:00 a.m. and 4:00 p.m., Monday through Thursday, provided that such day or the following day is not:
 - .3.2.1 a public holiday as defined in the general construction law; or a day on which the main business office of the Corporation or the offices of Public Service Commission are closed.
- .3.3 The Corporation will not terminate service unless:
 - .3.3.1 it has verified that payment has not been received at any office of the Corporation or at any office of the authorized collection agent through the end of the notice period required by this tariff; and
 - .3.3.2 it has verified on the day termination is scheduled that payment has not been posted to the customer's account as of the opening of business on that day; or has complied with procedures established under subsection D.
- .3.4 The Corporation will not terminate service more than 60 calendar days after issuance of the final termination notice unless it has, during that time, issued a new updated termination notice to include the current arrears.
- .3.5 The Corporation will not terminate service while a complaint is pending before the Public Service Commission and for fifteen (15) calendar days after resolution by the Corporation or the Public Service Commission or its designee, for nonpayment of the disputed charges. Nothing prevents the Corporation from terminating service for nonpayment of undisputed charges.
- .3.6 The Corporation will not terminate service during the two week period that includes Christmas Day and New Year's Day.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY