

**PSC No. 1 - WATER****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF NO.: 6****REVISION: 0****SUPERSEDING REVISION:**

- (L) “Current charges” referring to a multiple dwelling, or a two-family dwelling, is the amount properly billed to a party responsible for service for the billing period covered by the first bill rendered on or after the date the required notice is posted. Current charges do not include any arrears for earlier billing periods.
- (M) A “deferred payment agreement” or “payment agreement” is a written agreement for the payment of outstanding charges over a specific period of time.
- (N) A “delinquent customer” is a customer who has made two or more consecutive late payments within the previous twelve months.
- (O) A “disabled person” is a person with a physical, mental or medical impairment resulting from anatomical, physiological or neurological conditions which prevents the exercise of a normal bodily function or is demonstrable by medically accepted clinical or laboratory diagnostic techniques, as defined in the Human Rights Act (Executive Law, Section 292 (21); or a person who is unable because of mental or physical problems to manage his or her own resources or to protect himself or herself from neglect or hazardous situations without the assistance of others.
- (P) “Elderly” is a residential customer who is 62 years of age or older.
- (Q) “Heat-related service” is water service which is necessary for the on-going operation of a customer’s primary heating system.
- (R) A “late payment” is any payment made more than 20 calendar days after the date payment was due.
- (S) A “multiple dwelling” is a dwelling designed to be occupied by three or more families living independently of each other, as defined in the Multiple Dwelling Law or Multiple Residence Law.
- (T) “Non-residential” customers include any person, corporation, governmental agencies or other entities, who pursuant to an accepted application for service is supplied by the Corporation with water service under the Corporation’s tariff, and who is not a residential customer.
- (U) A “residential customer” is any person who, in accordance with an application for service made by such person or a third party on his or her behalf, is supplied with water service by the Corporation at a premises where such service is used primarily for his or her residential purposes.
- (V) A “seasonal, short-term or temporary customer” is a customer who applied for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.
- (W) “Tampered equipment” is any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected without authorization after the Corporation has physically disconnected service.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY